# **REPLACE YOUR LOST TICKET(S)**

If you need to replace your physical tickets, contact the box office up to one week before the concert. Replacement tickets requested within one week of the performance will be emailed as a digital PDF.

## **EXCHANGE YOUR TICKET(S)**

Ticket exchanges are available the Friday before the concert day. You may request a different ticket of the same value for another qualifying performance in the 2023/24 season. Your request can be made by phone or email. Provide a photo of the tickets you wish to exchange and indicate which date and venue you would like to exchange into, along with your contact information.

The box office makes every effort to provide the best seating available, but comparable seats cannot be guaranteed. If tickets are exchanged for a higher priced ticket, the ticket holder will be required to pay the difference. There are no refunds or credits if the ticket is exchanged for a lower priced ticket. Ticket exchanges are free for subscribers. A \$5 exchange fee per ticket applies for non-subscribers. LACO accepts Visa, Mastercard, American Express, and Discover. Please do not email your credit card information.

#### **DONATE YOUR TICKET(S)**

If you are unable to attend a concert, you may donate your tickets by phone, fax, email, or mail. Donated tickets must be received by the Friday before the concert day for it to be considered a donation for the value of your tickets. (This amount is not applied to donor benefits and does not apply to special events.)

## **LATE SEATING**

In consideration of artists and patrons, latecomers will be seated at a suitable break in the music before intermission.

## **DISABILITY ACCOMMODATIONS**

Please call the LACO box office at 213-221-3920 for information regarding how to access the venue's disability accommodations. Venue accessibility accommodations can be requested directly with Alex Theatre, Royce Hall, The Wallis, Museum of Latin American Art, and Los Angeles LGBT Center. We recommend calling no less than 48 hours before the concert start. For Zipper Hall, The Huntington, and Linwood Dunn Theater, please call the LACO box office.

WELCOME TO LACO'S
2023/24 SEASON!
Please keep this handy
ticket guide with your
tickets. It provides helpful
information on venues
and box office policies.

For program details and up-to-date Orchestra information, visit laco.org.

### **VENUES**

LACO Box Office open 90 minutes prior to concert start.

## **PATRON SERVICES MANAGER**

Dominic Fury · dominicfury@laco.org

## **BOX OFFICE HOURS**

Mon – Fri, 12 PM – 5 PM\* boxoffice@laco.org · (213) 221-3920

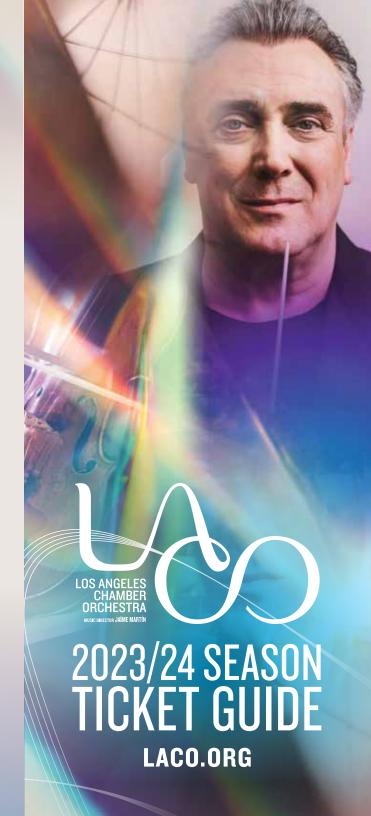
Find more information online at BOX OFFICE: laco.org/box-office VENUES: laco.org/venues

\*The box office is closed each Monday following a concert weekend. Tickets may be purchased online any time at laco.org.

If you have ticketing emergencies on the day of a concert, you may call the box office starting two hours before the performance. Last-minute requests are at the discretion of the box office.

All tickets are non-refundable. All information subject to change.





# **VENUE INFORMATION**



## **ALEX THEATRE**

**PHONE** (818) 243-7700 x216

ADDRESS 216 Brand Blvd, Glendale, CA 91203

### **PARKING**

Validated parking is available at three parking garages within a short distance of the theater. Parking is \$2 for four hours with validation from Alex Theatre.

ORANGE STREET PARKING GARAGE located at the corner of California & Orange

EXCHANGE PARKING GARAGE located on Maryland Ave, south of Wilson

GLENDALE MARKETPLACE GARAGE located at the corner of Harvard & Maryland



# **ROYCE HALL**

**PHONE** (310) 267-4465

ADDRESS 340 Royce Drive, Los Angeles, CA 90095 RIDESHARE/DROP-OFF ADDRESS

RIDESHARE/DROP-OFF ADDRESS

10745 Dickson Court, Los Angeles, CA 90095

## **PARKING**

Parking for Royce Hall is available in Structure 5, which can be accessed from Royce Dr. off Sunset Blvd. Parking for the event is \$14.



Please pre-pay online for smoother experience via Royce Hall parking portal.



## **THE WALLIS**

**PHONE (310) 746-4000** 

## **ADDRESS**

9390 N. Santa Monica Blvd, Beverly Hills, CA 90210

# PARKING

Self-parking is available in the underground garage at 450 N. Crescent Drive with entrances from Crescent Drive and South Santa Monica Boulevard. Self-Parking is \$8 flat rate beginning at 6 PM.



# LOS ANGELES LGBT CENTER - RENBERG THEATRE

**PHONE** (323) 993-7400

**ADDRESS** 1125 N. McCadden Place, Los Angeles, CA 90038 **PARKING** Underground parking available from McCadden Place for \$10.



## **MUSEUM OF LATIN AMERICAN ART - LONG BEACH**

**PHONE** (562) 437-1689

**ADDRESS** 628 Alamitos Avenue, Long Beach, CA 90802 **PARKING** Free parking is available onsite or on the street.



## THE HUNTINGTON - ROTHENBERG HALL

**LACO BOX OFFICE (213) 221-3920** 

**ADDRESS** 1151 Oxford Rd, San Marino, CA 91108 **PARKING** Free parking is available onsite.



## **ZIPPER CONCERT HALL**

**LACO BOX OFFICE (213) 221-3920** 

**ADDRESS** 200 South Grand Avenue, Los Angeles, CA 90012 **PARKING** Underground parking is available across the street at Walt Disney Concert Hall for \$9.



## LINWOOD DUNN THEATER

**LACO BOX OFFICE (213) 221-3920** 

**ADDRESS** 1313 Vine Street, Hollywood, CA 90028 **PARKING** Free parking is available onsite 45 minutes before and 30 minutes after the performance.